

Response to questions asked of the Assistant Director – Health, Wellbeing and Public Protection

**KPI 4.7 % of food premises achieving a rating of 3 or above**

The reason the rating of 3 is used is this the rating at which a food premises is considered to be satisfactory and not requiring improvement.

I have looked at our FSA data and can confirm that 84% of our food premises have a food hygiene rating of 5. This equates to 1133 premises and demonstrates the commitment of our food premises to maintain the highest standards.

**KPI 4.9 % of people attending Food for Thought who rated the information provided as Good or above –100% (Green)**

This KPI has been green for the last two quarters and for 23/24

The number of people attending Food for Thought in the first 2 quarters of 23/24 and completed a feedback form was 218.

**KPI 4.10 % of accepted West Norfolk Help Hub Lily referrals heard within 28 days of receipt – 100% (Monitor Only)**

The Help Hub has received 88 referrals in the first two quarters of the year. With an average of 15 referrals per month. Due to the complexity of cases referred into the Hub the ideal number of referrals dealt with a week is 4 and no more than 5.

Responses from Members of Senior Leadership Team who were not present at the meeting.

- **Develop the Car Parking Strategy, produce a draft and adopt the strategy in 2024-2025 (amber)**

The timescale for this Strategy on CPP is targeted for March 2025. As outlined previously this strategy is aligning with the Economic and Cultural Strategy to ensure outputs are all co-ordinated. With resource pressures the target is set as amber, which is 'no change' to the previous CPP report, as the timescale is under-pressure for the full report to have been agreed by the target date. A draft report is currently being reviewed as outlined in the CPP update report.

- **Review options in relation to the Hunstanton Masterplan and key council assets (amber)**

The timescale for this review on CPP targets is December 2025. The Risk is unchanged from the previous report at Amber. The team are working towards this target date however are bringing forward some of the review work to support priorities around the Oasis and reviewing the previous masterplans. Norfolk County Council are supporting us by doing some background work to support this. A new member of the team is starting in January to provide some capacity and support delivery of this work.