

Corporate Complaints																					
Month	Total Received	Service Area																Response		Response Time	
		Revenues and Benefits	Finance	Housing	CSNN	Care and Repair	Careline	Planning	Licensing	Environmental Health	Public Open Space	Waste and Recycling	Crematorium	Car Parking	Resort Services	Property Services	Projects	Legal	Completed	Outstanding	Within 15 Working Days
April	4	1					2										1	4		2	2
May	6	2	1	1			1				1							6		3	3
June	2						2											2		1	1
July	3	1					1					1						3		2	1
August	4	1		1												1	1	4		3	1
September	5	2		2			1											5		2	3
October	22	1		13	2		5						1					22		17	5
November	4	2			1												1	4		2	2
December	0																				
January	4				1		2		1									4		1	3
February	3				1					1						1		3		2	1
March	2			1														2			2