

Appendix A

Corporate Complaints 2020/2021

Month	Total Received 2019-2020	Total Received 2020-2021	Leisure	Parking	Property	Planning	Licensing	Central Services	Housing	Finance	Cumulative Total
Apr	4	0									0
May	4	0									0
Jun	1	0									0
July	5	2							1	1	2
Aug	2	4				1		1	1	1	6
Sept	0	1			1						7
Oct	2	4				1		1		2	11
Nov	1	2						1		1	13
Dec	2	1							1		14
Jan	1	2				1				1	16
Feb	1	1								1	17
Mar	0	5	2			2				1	22
Total	23	22	2	0	1	5	0	3	3	8	22