

Council 28 November 2024

Amendment from Cllr D Heneghan for the Notice of Motion from Cllr Kemp

Saving Burman House Care Home

Norfolk residents rate exceptionally highly, the care, compassion and commitment of all the Norsecare staff, who run Burman House Dementia Care Home. Our residents are pleading with their Borough Councillors, to do all we can, to save Burman House from impending closure by the County Council company Norse.

This Council is committed to supporting its residents and the Local Health and Care Economy in West Norfolk.

The closure of Burman House could see the loss of up to 30 local jobs, and worsen the shortage of Care Home, Respite and Convalescent beds in West Norfolk, placing additional pressure on the QEH.

Burman House, in Terrington St John, is rated Good by the Care Quality Commission. The residents benefit from the lovely gardens next to their rooms, which are all on the ground floor, in their unique rural setting. Burman House is owned by Norfolk County Council which has contracts with NorseCare.

~~This Council will therefore write to Norfolk County Council to ask it to intervene and permanently halt the closure of Burman House. It is understood that a reason given for closure, is the dimensions of the rooms. So the addition of modular bathroom extensions to each room, or other appropriate investment could be made.~~

It is understood that some residents are being planned to move to other NorseCare Homes, where the rooms are no bigger. This Council is aware a Care Home closure should only be a last resort as it causes such needless distress to residents. Our residents deserve better.

This Council is committed to supporting its residents and the Local Health and Care Economy in West Norfolk. It will therefore write (in the strongest possible terms) to Norfolk County Council and Norsecare to require assurances that:

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a. going forward, the care needs and required support for the frail, elderly and vulnerable residents of this borough and their families and loved ones will be given paramount importance in any decision making and

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b. this council will be consulted at an early stage and be part of the dialogue regarding any proposals for changes to the provision of care services (residential or otherwise) affecting its residents.

