

CTX Consultation 2023/2024

Response Number	I have read the background information (above) about the CTS Scheme	Should we keep the current Council Tax Support scheme?	Please use the space below to make any comments you have	Do you agree with changing the CTS scheme to ignore payments made under the 'Homes for Ukraine' scheme?	If you disagree what alternative would you propose?	Do you agree with changing the CTS scheme to ignore payments made under any other government financial assistance scheme?	Please use the space below to explain what changes you would like to see, the reasons for this and what you think the impact will be on both people receiving Council Tax Support, and wider council tax payers who will be impacted by any changes to the cost of our scheme caused by any changes.			Are you or somebody in your household receiving CTS?
							The changes I would propose are:	The reasons for these changes are:	The impact on Council Tax Support recipients and wider council tax payers will be:	
1	Yes	Yes		Yes		Yes	No others I can think of	N/A	None	No
2	Yes	No		No		No	n/a	n/a	n/a	No
3	Yes	Yes		Yes		Yes	.	.	.	No
4	Yes	Yes		Yes		Yes	n/a	n/a	n/a	Yes
5	Yes	No		Yes		Yes	100%	Greater support to working people in hardship.	Help recipients, the Council can absorb the costs through right first time efficiencies.	No
6	Yes	Yes	the level of support should be raised to 100%	Yes		Yes	the support should be raised to 100%	this gives a benefit of around £200 pa to a significant number of households who are experiencing genuine financial difficulty	the impact on recipients (an extra £30 per month) is of greta value and the cost to other tax payers in the Borough non existent	No
7	Yes	No	There is too much reliance on benefits, everyone should pay their way, I am fed up of subsidizing other people's children and people who are too lazy to work.	No		No	Everyone should pay the full council tax with no exceptions and no subsidies	People should pay their way instead of expecting handouts	There would be more money available or council tax could be reduced	No
8	Yes	Yes		Yes		Yes	Increase support for low income families & self employed to 100% for those who are currently struggling with the cost of living	Many families are struggling	My understanding is that the cost impact of this to the council is 20k but it will provide significant support	No
9	Yes	Yes		No		No	None	It's good as it is	No difference	Don't know, not sure
10	No	No		Yes		Yes	Help working people or those who have had to give up work but can't any help from anyone.	To help	None	No
11	Yes	Yes		No		No	Don't change	Don't Chang	Would cost more for people on low income	No
12	Yes	Yes		Yes		Yes	The maximum level of support should be increased to 100% wherever possible.	re there is huge dis	Some people have a worry removed - that may allow them to turn the heating on or a few extra meals, others will see a small increase to their bill and forego a bottle of wine or some other frivolous expenditure.	No
13	Yes	Don't know		No		No	Leave things as they are	Hard working People can't afford to pay more Council tax to support others	More for scroungers, more to be paid by hard workers	No

14	Yes	Don't know	I've looked at your notes and my eyes glazed over! You explain the scheme to someone who knows all about it. You don't explain the scheme to someone who doesn't know anything about the scheme. Why not make it easy to understand? You'll not increase take-up of the scheme like this. Work harder at understanding how ordinary people will read what you've written.	No		No	You're rushing about, aren't you? (we would like to hear your views) (rules for how we treat earnings). You're trying to make the scheme too complicated. Instead you should be making it simpler to understand.	If it's simple, people are more likely to understand it and to apply. And it's easier to administer.	More people will apply. Administration costs will be less. More money will go into people's pockets, less money will be spent on administration costs.	No
15	Yes	No	We need the scheme but it needs extending to support more people	No		Yes	Offering more support to those on low income, e.g. disregarding universal credit as income	It would help a lot of people who are in work but still don't earn enough	Slight increase	Yes
16	Yes	Yes		Yes		Yes	-	-	-	Yes
17	Yes	Yes		Yes		Yes	More people being able to get help	Lots of people need help at the moment	More help for people	No
18	Yes	Yes	It should be protected, the crisis we are going through now, support is needed more now than ever	Yes		Yes	Stop putting the council tax up every year.	Would help a lot more people if there was a standardised amount	Impact would be a fair outcome for all	Yes
19	Yes	Don't know	Working people on low wages need all the support available and this support should be extended in BKLWN as it is in Norwich. I support the retention of the Support Scheme. The first question is most unclear in that I want the support kept but believe it should be extended to 100%.	Yes		Yes	The people affected are poorly paid, in work and deserve more money in their pockets to enable them to eat and heat, to buy clothes and shoes for their children. They just need to not pay Council tax until their wages and the economy improve. To change the amount of Council Tax upwards of second home owners and holiday home premises to 150% would raise money collected for the council.	The Council Tax is paid by too many low waged and not enough second home owners.	The recipients will be better off. The council will benefit and the system will be fairer.	No
20	Yes	Yes		Yes		Yes	Happy as is	N/a	N/a	No
21	Yes	Yes		Yes		Yes	Discount on late council tax due to earnings	Not enough to live on	A better outcome	No
22	Yes	Don't know		Yes		Don't know	Try to treat all family the same with any extra help during this time.	Because we all are struggling more than other since the cost of livings gone up.	May make it harder to live if we need to look for extra money to pay the council.	Yes
23	Yes	Yes	These type of support initiatives have proved to be and will continue to be absolutely essential in providing much needed and structured support to those that need it.	Yes		Yes	I'm happy with the scheme as it currently operates	No changes required as far as I can see	The impact must always be offset against the benefit provided and needed, I feel happy to pay a little more if this will ensure the correct level of support is maintained.	No
24	Yes	Don't know		Don't know		Don't know	No Changes	?	?	No

25	Yes	Don't know		Don't know		Don't know	Pensioners should automatically get a discount on their council tax if they are both receiving an attendance allowance.	Would help with extra costs	Don't know	No
Yes	24	14		16		16				5
No	1	5		7		6				19
Don't Know	0	6		2		3				1