

CABINET MEMBERS REPORT TO COUNCIL

1 December 2022

COUNCILLOR HARRY HUMPHREY- CABINET MEMBER FOR CORPORATE SERVICES

For the period October to December 2022

1 Progress on Portfolio Matters.

With the aim of gaining experience in the activities of areas of the portfolio

I visited the Impressive CCTV room and observed the versatility and range of the operation and links with other agencies.

Visited the CIC operations room to observe the team at work and on the arrangements to reduce call queues and the transfer, as required, to other departments. Noted the emphasis on the training of the operators to enhance their skills.

2 Forthcoming Activities and Developments.

Further meetings with lead officers and visits to gain further insights

3 Meetings Attended and Meetings Scheduled

I have had meetings with various officers for an overview of areas of the portfolio.

CIC and Customer relations/complaints

Car parking

CCTV

Crematorium and cemeteries

Kings Ct, Office and Depot accommodation

Other meetings are to be scheduled to cover other areas of the portfolio.