

Appendix A

Corporate Complaints 2021/2022

Month	Total Received 2020-2021	Total Received 2021-2022	Leisure	Parking	Property	Planning	Licensing	Central Services	Housing	Finance	Cumulative Total
Apr	0	6				1	1	1	2	1	6
May	0	1				1					7
Jun	0	5	2			1		1		1	12
July	2	8	1	2		2		1	1	1	20
Aug	4	5	1			2		1		1	25
Sept	1	8		1		5				2	33
Oct	4	7	2			2			1	2	40
Nov	2	4	1					1	1	1	44
Dec	1	0									44
Jan	2	2				1			1		46
Feb	1	2				2					48
Mar	5	6	2			2				2	54
Total	22	54	9	3	0	19	1	5	6	11	54