

Appendix A

Corporate Complaints 2019/2020

Month	Total Received 2018-2019	Total Received 2019-2020	Leisure	Parking	Property	Planning	Licensing	Central Services	Housing	Finance	Cumulative Total
Apr	7	4				1			1	2	4
May	1	4				1	1		1	1	8
Jun	4	1								1	9
July	1	5	2							3	14
Aug	6	2				2					16
Sept	1	0									16
Oct	4	2						1		1	18
Nov	4	1			1						19
Dec	1	2		1		1			1		21
Jan	2	1									22
Feb	11	1								1	23
Mar	4	0									23
Total	46	23	2	1	1	5	1	1	3	9	23