

Corporate Performance Panel

Agenda

Wednesday, 22nd October, 2025 at 4.30 pm

in the

Council Chamber, Town Hall, Saturday Market Place, King's Lynn and available for the public to view on You Tube



King's Court, Chapel Street, King's Lynn, Norfolk, PE30 1EX Telephone: 01553 616200

14th October 2025

Dear Member

Corporate Performance Panel

You are invited to attend a meeting of the above-mentioned Panel which will be held on Wednesday, 22nd October, 2025 at 4.30 pm in the Council Chamber, Town Hall, Saturday Market Place, King's Lynn PE30 5DQ to discuss the business shown below.

Yours sincerely

Chief Executive

AGENDA

1. Apologies

2. Minutes (Pages 5 - 10)

To approve the minutes from the Corporate Performance Panel held on 3rd September 2025.

3. <u>Declarations of Interest</u> (Page 11)

Please indicate if there are any interests which should be declared. A declaration of an interest should indicate the nature of the interest (if not already declared on the Register of Interests) and the agenda item to which it relates. If a disclosable pecuniary interest is declared, the Member should withdraw from the room whilst the matter is discussed.

These declarations apply to all Members present, whether the Member is part of the meeting, attending to speak as a local Member on any item or simply observing the meeting from the public seating area.

4. Urgent Business Under Standing Order 7

To consider any business which, by reason of special circumstances, the Chairman proposed to accept as urgent under Section 100(b)(4)(b) of the Local Government Act 1972.

5. Members Present Pursuant to Standing Order 34

Members wishing to speak pursuant to Standing Order 34 should inform the Chairman of their intention to do so and on what items they wish to be heard before the meeting commences. Any Member attending the meeting under Standing Order 34 will only be permitted to speak on those items which have been previously notified to the Chairman.

- 6. Chair's Correspondence (if any)
- 7. Call Ins (if any)
- 8. Cabinet Report Council Tax Support Scheme 2026/2027 (Pages 12 31)
- **9.** Panel Work Programme (Pages 32 35)
- 10. Cabinet Forward Decisions List (Pages 36 39)
- 11. **Shareholder Committee Work Programme** (Pages 40 45)

12. <u>Date of Next Meeting</u>

To note that the next meeting of the Corporate Performance Panel is scheduled to take place on 7th January 2026.

13. Exclusion of Press and Public

To consider passing the following resolution:

"That under Section 100(A)(4) of the Local Government Act, 1972, the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A to the Act".

14. EXEMPT - Florence Fields Tenure Mix (Pages 46 - 52)

To:

Corporate Performance Panel: S Bearshaw, J Bhondi, R Blunt (Vice-Chair), A Dickinson, B Jones, J Kirk, B Long (Chair), S Nash, J Osborne, A Ryves, D Sayers and Mrs V Spikings

Portfolio Holders:

Councillor Beales – Leader of the Council Councillor Morley – Portfolio Holder for Finance

Officers:

Joanne Stanton – Revenues and Benefits Manager James Grant – Principal Project Manager Honor Howell – Assistant Director

BOROUGH COUNCIL OF KING'S LYNN & WEST NORFOLK CORPORATE PERFORMANCE PANEL

Minutes from the Meeting of the Corporate Performance Panel held on Wednesday, 3rd September, 2025 at 4.30 pm in the Council Chamber, Town Hall, Saturday Market Place, King's Lynn PE30 5DQ

PRESENT: Councillors Long (Chair), Blunt, Dickinson, Jones, Osborne and Spikings.

PORTFOLIO HOLDER: Councillor Beales – Leader of the Council

OFFICERS:

Honor Howell – Assistant Director Carl Holland – Assistant Director Debbie Ess – Corporate Performance Officer Alexa Baker – Monitoring Officer James Grant – Principal Project Manager

CP44 **APOLOGIES**

Apologies for absence were received from Portfolio Holder, Councillor Morley and Councillors Bearshaw, Bhondi, Kirk and Ryves.

CP45 MINUTES

RESOLVED: The minutes from the previous meeting were agreed as a correct record and signed by the Chair.

CP46 **DECLARATIONS OF INTEREST**

There were no declarations of Interest.

CP47 URGENT BUSINESS UNDER STANDING ORDER 7

There was no Urgent Business.

CP48 MEMBERS PRESENT PURSUANT TO STANDING ORDER 34

None.

CP49 CHAIR'S CORRESPONDENCE

There was none.

CP50 CALL INS

There were no call-ins to consider.

Click here to view the recording of this item on You Tube.

The Corporate Performance Officer presented the report which provided an update on progress against the Council's Corporate Strategy and Key Performance Indicators.

The Panel were provided with an overview of the indicators which had, and had not, met their target along with information on new targets and indicators which had been incorporated into the suite of Performance Management for the 2025-2026 year.

The Chair thanked the Corporate Performance Officer for the report and invited questions and comments from the Panel, as summarised below.

In response to a question from Councillor Osborne relating to development of the Car Parking Strategy it was confirmed that there had been a delay, but work was now progressing and the item had been scheduled onto the Cabinet Forward Decisions List.

Councillor Blunt referred to the indicators relating to the number of homes being built and affordable housing levels. It was confirmed that this would be covered during the presentation on Major Housing Projects later on in the Agenda.

RESOLVED: That the Cabinet be informed that the Panel support the recommendations to Cabinet as set out below.

CABINET RECOMMENDATION: To review the Performance Management Report and comment on the delivery against the Corporate Strategy.

CP52 CABINET REPORT - QUARTER 1 BUDGET MONITORING REPORT

Click here to view the recording of this item on You Tube.

The Assistant Director presented the report which provided an assessment of the council's financial performance against its 2025/2026 approved budget. He highlighted budget movement, the savings and efficiency plan, general fund reserves, revenue, income, capital, borrowing and investments.

The Chair thanked the Assistant Director for the report and invited questions and comments from the Panel, as summarised below.

The Vice Chair, Councillor Blunt referred to the 11% total spend and asked if comparative data from the previous year could be included. The Assistant Director agreed to include this in future reports.

Councillor Dickinson referred to the longevity of loans and ask if redemption dates could be included in future reports. The Assistant Director confirmed that this could be included in future reports and informed Members that this information was also included in the Treasury Management Report which was considered by the Audit Committee.

The Assistant Director confirmed that the Public Works Board was a 12-month loan to support Capital Programme Housing Schemes and would be reviewed as required.

The Chair stated that an age of debt analysis would be useful for inclusion in the report. He also commented that it was good that the increase in fees and charges had not impacted income and there was still demand for services.

The Chair explained that he had read in the media that the French economy was in trouble and he asked if the loans with BNP were to be reviewed. The Assistant Director explained that a Risk Categorisation System was used and monthly reviews took place in liaison with the Council's brokers. The Assistant Director confirmed that for prudency purposes he would further investigate the French economy.

In response to a question from Councillor Spikings it was confirmed that the Council had professional indemnity and the Government had protective measures in place to protect investments should banking systems collapse.

The Leader, Councillor Beales thanked the Panel for their comments and suggestions. He noted that the increase in fees and charges had not impacted income and he hoped that future increases in fees and charges would only need to be in line with inflation. With regard to Major project investment the Leader explained that the Portfolio Holder for Finance was monitoring this carefully each quarter.

RESOLVED: That the Panel support the recommendations to Cabinet, as set out below and ask the Cabinet to note the comments made by the Panel.

CABINET RECOMMENDATION:

It is recommended that Cabinet:

1. Note the forecast outturn for revenue and Capital monitoring position as at 30th June 2025 for 2025/2026.

2. Review and approve the new transfer of Capital items from Tier 3 to Tier 2.

Cabinet recommends to Full Council:

3. Revisions as set out in Appendix F to this report to the 'Capital Programme Process' within the approved Capital Strategy for 2025/2026 are adopted.

CP53 PROPOSALS FROM THE CONSTITUTION INFORMAL WORKING GROUP

Click here to view the recording of this item on You Tube.

The Monitoring Officer presented the report as included in the agenda and presented a schedule of proposed substantive changes to the Constitution which had been developed by the Constitution Informal Working Group.

The Monitoring Officer asked the Panel to note the future work plan of the Informal Working Group, which included the review of Scrutiny arrangements, deep dives as required and a further housekeeping exercise to continuously improve the Constitution.

The Monitoring Officer provided detail of the substantive changes proposed as included in the Agenda and the reasons for the proposed amendments.

The Chair thanked the Monitoring Officer for the report and welcomed the establishment of the Community Governance Review Committee.

RESOLVED:

- 1. The Panel acknowledged the work of the Constitution Informal Working Group during 2025 in reviewing and recommending changes to the Constitution.
- 2. The Panel recommend to Cabinet the adoption of the Schedule of Substantive Changes to the Constitution.

CP54 PANEL WORK PROGRAMME

RESOLVED: The Panels Work Programme was noted.

CP55 CABINET FORWARD DECISIONS LIST

RESOLVED: The Cabinet Forward Decisions List was noted.

CP56 SHAREHOLDER COMMITTEE WORK PROGRAMME

RESOLVED: The Shareholder Committee Work Programme was noted.

CP57 **DATE OF NEXT MEETING**

The next meeting of the Corporate Performance Panel was scheduled to take place on 15th October 2025 at 4.30pm in the Town Hall, Saturday Market Place, King's Lynn.

CP58 <u>UPDATE AND HISTORY OF THE MAJOR HOUSING PROJECTS</u> AND PROGRAMME

Click here to view a recording of this item on You Tube.

The Principal Project Manager provided a presentation on the Major Housing Projects and Programme. A copy of the Presentation is attached.

The Chair thanked the Principal Project Manager for the presentation, and the recent tour of sites that Members had attended. The Chair invited questions and comments from the Panel, as summarised below.

In response to a question from Councillor Spikings, the Principal Project Manager explained that the Council had a good working relationship with CNC Building Control and they provided a good service.

Councillor Jones commended the 'creating communities' work at Salters Road.

The Vice Chair, Councillor Blunt asked about measuring social value and it was explained that Lovells provided evidence and data to an organisation who provided the metrics and the cost of this was included in the overall contract. Councillor Jones commented that Health and Wellbeing facilities and opportunities could result in future savings to the NHS.

The Vice Chair, Councillor Blunt referred to the West Winch development and the Principal Project Manager explained that this would be made up of a series of private developments, but the Council could work with developers to share lessons learnt from previous large scale projects if required.

Councillor Dickinson thanked the Principal Project Manager for the breakdown of profit per scheme and the Assistant Director explained that this was included in budget monitoring as appropriate. The Principal Project Manager explained that post-project evaluations were also carried out by the Member Major Projects Board.

The Leader, Councillor Beales thanked the Principal Project Manager for the presentation and stated that he had requested this be presented to the Panel to give them the opportunity to look at finances, challenges and highlight successes. The Leader explained that the

projects were about more than just finance though, they provided quality housing for residents, added social value and positively impacted the local economy.

RESOLVED: The Panel thanked the Principal Project Officer for the presentation and noted the update.

CP59 **EXCLUSION OF PRESS AND PUBLIC**

Click here to view the recording of this item on You Tube.

RESOLVED: That under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A to the Act.

CP60 <u>EXEMPT - UPDATE AND HISTORY OF THE MAJOR HOUSING PROJECTS AND PROGRAMME</u>

The Principal Project Manager provided information and responded to questions from the Panel relating to risks, costs, marketing and the fluctuating housing market.

The meeting closed at 6.55 pm

DECLARING AN INTEREST AND MANAGING ANY CONFLICTS FLOWCHART



START

YFS ←

Does the matter directly relate to one of your DPIs?

Declare the interest. You have

 \rightarrow NO

Does the matter directly relate to the finances or wellbeing of one of your ERIs?

a conflict and cannot act or remain in the meeting *

Declare the interest. You have

a conflict and cannot act or remain in the meeting *

YES 🗹

↑ NO

* without a dispensation

Glossary:

DPI: Disclosable Pecuniary

ERI: Extended Registrable

Declare the interest. You have a conflict and cannot act or remain in the meeting *

YES ←

Does it directly relate to the finances or wellbeing of you, a relative or a close associate?

Other actions to mitigate against identified conflicts:

- 1. Don't read the papers
- 2. Tell relevant officers
- 3. Ask to be removed from any email recipient chain/group

Declare the interest. Are you

or they affected to a greater

extent than most people? And

would a reasonable person

think you are biased because

of the interest?

YES ←

↑ NO

Does it affect the finances or wellbeing of you, a relative, a close associate or one of my ERIs?

 YES

You have a conflict and

cannot act or remain in

the meeting *

↑NO

↑ NO

Take part as normal

Does it relate to a Council Company or outside body to which you are appointed by the Council?

You can remain the meeting if the Chair agrees, for you to speak in your external capacity only. Do not vote.

YES ∠

Z

↑ NO

You can take part in discussions but make clear which capacity you are speaking in.

Do not vote.

YES ←

NO ←

Declare the interest. Do you, or would a reasonable person think there are competing interests between the Council and the company/outside body?

Does another interest make you that feel you cannot act in a fair, objective or open manner? Would a reasonable person knowing the same interest think you could not act in a fair, objective or open manner?

NO TO BOTH

YES TO ONE ↓

Declare the interest for the sake of openness and transparency. Then take part as normal.

You have a conflict. Declare the interest. Do not participate and do not vote.

POLICY REVIEW AND DEVELOPMENT PANEL REPORT

| REPORT TO: | Corporate Performar | Corporate Performance Panel | | | | | |
|-----------------|--|-----------------------------|---------------------|--|--|--|--|
| DATE: | 15 October 2025 | 15 October 2025 | | | | | |
| TITLE: | Council Tax Support: Final Scheme for Working Age People for 2026/2027 | | | | | | |
| TYPE OF REPORT: | | | | | | | |
| | Policy Review | | | | | | |
| PORTFOLIO(S): | Finance | Finance | | | | | |
| REPORT AUTHOR: | Jo Stanton, Revenue | es and Benefits Manage | r | | | | |
| OPEN/EXEMPT | Open | WILL BE SUBJECT | Yes – meeting on 11 | | | | |
| | TO A FUTURE November 2025 | | | | | | |
| | | CABINET REPORT: | | | | | |

REPORT SUMMARY/COVER PAGE

| PURPOSE OF REPORT/SUMMARY: |
|---|
| To agree the Council Tax Support Scheme for Working Age people for 2026/2027 |
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| |
| KEY ISSUES: |
| RETISSUES. |
| Mambara are directed to the attached report for full details of the key issues |
| Members are directed to the attached report for full details of the key issues. |
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| OPTIONS CONSIDERED: |
| |
| Members are directed to the attached report for full details of the options. |
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| RECOMMENDATIONS: |
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| To consider the report and make any appropriate recommendations to Cabinet. |
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| REASONS FOR RECOMMENDATIONS: |
| REAGONOT ON NEGOWINIENDATIONS. |
| To scrutinise recommendations being made for an executive decision. |
| TO SCIUITING TECOMINENIALIONS DEING MADE TO AN EXECUTIVE DECISION. |
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REPORT TO CABINET

| Open | Open | | | ecisions propose | ed: | |
|---|--|------------------------------|---|--|-----------------------------------|--|
| Any especially affected Wards | Mandatory | | o be r | ithin Cabinet's p recommendation | NO YES YES | |
| Lead Member: E-mail: Cllr Chr Cllr.chris.morle Lead Officer: and Benefits M E-mail: norfolk.gov.uk Direct Dial:015 | | Othe Corp Othe Carl | er Cabinet Membler and Cabinet er Members consocrate Performarer Officers consumble Holland, Assistantial Officer | - Briefing 30 Jul sulted: nce Panel lted: | | |
| Financial Implications YES | Policy/ Personnel Implications NO | | ons of Sch | Equal Impact Assessment YES If YES: Prescreening only edule 12A of the | Management Implications YES | Environment al Consideratio ns NO overnment Act |

11 November 2025

COUNCIL TAX SUPPORT: FINAL SCHEME FOR WORKING AGE PEOPLE FOR 2026/2027

Summary

Date of meeting:

Our Council Tax Support (CTS) scheme reduces the council tax bills of eligible working age people on low incomes. We are free to decide the rules for our own CTS schemes for working age people in our area, taking into account certain government requirements. There are national regulations for a CTS Scheme for customers who have reached pension age. **This report only refers to our CTS Scheme for working age people.**

Our CTS Scheme is reviewed annually and the rules can only be amended from the start of a financial year. The proposed 2026/2027 CTS scheme is a continuation of the 2025/2026 scheme, with minor updates to reflect wider welfare reform changes. The scheme has also been amended to increase the time a new claim can be backdated from one month to three months in line with the rules for Pension Age claims.

The draft CTS Scheme was open to public consultation from 15 August 2025 to 22 September 2025. 16 responses were received and the results are summarised at section 4 and Appendix C. No further changes are proposed to the draft scheme following the consultation.

Recommendation

Cabinet is asked to note the consultation responses and to recommend to Council that the draft CTS scheme for 2026/2027 is implemented as the final working age CTS Scheme for 2026/2027. This must be agreed by full Council by 31 January 2026 ready for the start of the financial year on 1 April 2026.

Reason for Decision

To ensure a CTS scheme for working age people for 2026/2027 is agreed by full Council by the deadline of 31 January 2026.

1. Introduction

- 1.1. We have a scheme known as Council Tax Support (CTS) to help working age people on low incomes with the cost of their council tax bills. There are national regulations for the CTS Scheme for customers who have reached pension age.
- 1.2. The CTS regulations¹ require us to decide our own CTS scheme for working age people which we must review and agree each financial year, taking into account the government's requirements to consider the impact on vulnerable groups and to incentivise work.
- 1.3. The CTS regulations set out the process we must follow when reviewing and agreeing our scheme². We must first consult with our major Preceptors (Norfolk County Council and the Police and Crime Commissioner), then decide a draft CTS scheme to go to public consultation. The final CTS scheme must then be agreed by full Council by March 2026, before the start of the new financial year, although for operational reasons a January 2026 deadline is imposed.
- 1.4. The draft CTS scheme for 2026/2027 was agreed by Cabinet Member Delegated Decision and the report is available here https://democracy.west-norfolk.gov.uk/ieListDocuments.aspx?CId=379&MId=6844&Ver=4&Info=1 and has been open to public consultation between 15 August 2025 and 22 September 2025.
- 1.5. This report now covers the recommendations for the final CTS Scheme for working age people for 2026/2027.

2. Statutory Requirements

2.1. The final CTS Scheme for working age people for 2026/2027 will be considered by Council on 27 November 2025. The CTS Scheme forms part of the council's taxbase which the regulations³ state we must calculate and notify to the major preceptors by 31 January 2026. Agreeing the scheme in good time in November gives certainty to the budget setting process for 2026/2027.

3. Options Considered

3.1 Several options were considered for the draft 2026/2027 CTS scheme. However cost of living pressures are ongoing and households on lower incomes are still experiencing significant financial burdens. To provide ongoing stability and

² Schedule 1A 3(1) Local Government Finance Act 1992

¹ S13A(2) Local Government Finance Act 1992

³ S8 The Local Authorities (Calculation of Council Tax Base)(England) Regulations 2012

certainty for households on CTS the recommended final scheme is a continuation of the 2025/2026 CTS scheme for working age people. The limits for the amount of money and savings someone can have remain at the higher level, and the reductions for other adults in the household are in line with the national pension age scheme.

- 3.2 In addition the recommended 2026/2027 CTS scheme increases the amount of time a new claim can be backdated from one month to three months, in line with the Pension Age CTS scheme rules. This means we can start a claim earlier than the claim date if someone shows a good reason for not claiming before, further helping people on low incomes including vulnerable groups.
- 3.3 Our scheme also protects vulnerable working age people by ensuring everyone has their CTS calculated using the same, more generous, rules as pension age people. We encourage people to take up work by allowing them to keep £10 more of their earnings than the national scheme before it affects their CTS. A summary of the scheme rules is at Appendix B.
- 3.4 The CTS Scheme rules will also continue to reflect any relevant welfare benefit changes made to the working age Housing Benefit scheme or Pension Age CTS scheme. For 2026/2027 these include disregarding (ignoring) payments from government compensation schemes, such as those for the Post Office, Grenfell Tower, and Infected Blood.
- 3.5 Our full set of Council Tax Support Regulations for working age people is available at: https://www.west-norfolk.gov.uk/info/20019/council_tax_support/610/council_tax_support_regulations. These will be amended to reflect the agreed recommendations and will form our final Council Tax Support Scheme for 2026/2027.

4. Consultation Process

- 4.1. The CTS regulations state we must select consult our Major Preceptors then select a draft CTS Scheme to go to public consultation.
- 4.2. Norfolk County Council and Norfolk's Police and Crime Commissioner were contacted for their views. Norfolk County Council has confirmed they are content with our proposals for the 2026/2027 CTS scheme. Norfolk Police has not responded.
- 4.3. The public consultation ran from 15 August 2025 to 22 September 2025. 16 surveys were completed; an increase compared to the 8 responses received for 2025/2026.
- 4.4. The full results of the survey, including all the comments, are included at Appendix C which should be read in conjunction with this section. The responses show the following:
 - 81% of people agree with our proposals, with 19% disagreeing,
 - There was broad support for allowing claims to be backdated for three months, with comments recognising this will help vulnerable people,
 - Some comments suggested changes to the pension age scheme, however this is outside the scope of our consultation on the working age scheme,
 - One person suggested increasing the limit for the amount of capital someone can have before it affects their CTS, whilst another wanted to reduce the limit, and

- One person disagreed with the CTS scheme as it meant they had to pay more council tax.
- 4.5. No changes are proposed to the final CTS scheme for 2026/2027, but modelling work to understand the implications of changing the capital limits will be completed before the 2027/2028 draft scheme is prepared.

5. Financial Implications of Proposal

- 5.1. CTS is treated as a council tax discount and the financial impact is shown as Band D equivalent properties as part of our annual taxbase calculation. This forms part of the council tax and budget setting process for 2026/2027.
- 5.2. The overall cost of both the working age and pension age CTS schemes is shared between the Preceptors in proportion to their shares of the council tax bill. Our share is 6.6%. This cost is accounted for in the Council Tax Base figure in our Financial Plan.
- 5.3. The actual amount of CTS awarded, and therefore the financial impact on our income, can be calculated by multiplying the number of Band D equivalent properties by the Band D council tax charge, either for the total charge to give the overall cost, or the preceptor's charge to give an individual cost.
- 5.4. The table below shows the estimated impact of the 2026/2027 CTS Scheme. The impact is based on the current figures as at 1 September 2025:

| | Ban | d D Council | | | Estimated | | |
|---|-----|-------------|--------|---|--------------|---|------------|
| 2025/2026 - Estimate for 2026/2027 | | Tax | | В | udget Impact | 2 | 2024/2025 |
| Reduction in Band D Equivalent Properties 2025/2026 | | | | | 4,920.2 | | 4,879.7 |
| Norfolk County Council | £ | 1,755.63 | 75.7% | £ | 8,637,972 | £ | 8,159,371 |
| Police and Crime Commissioner | £ | 329.85 | 14.2% | £ | 1,622,913 | £ | 1,541,493 |
| Borough Council | £ | 152.87 | 6.6% | £ | 752,144 | £ | 723,999 |
| Parish / Town Councils | £ | 80.28 | 3.5% | £ | 394,990 | £ | 386,959 |
| Total | £ | 2,318.63 | 100.0% | | 11,408,019 | | 10,811,822 |

- 5.5. The estimated impact is in line with the projections within our Financial Plan. Whilst the CTS caseload has increased slightly we still have 782 more band D equivalent properties in the taxbase than we estimated due to:
 - New properties being added to the council tax list (+305 band D equivalent properties),
 - The Second Home Premium (+596 Band D equivalent properties),
 - Changes in the CTS caseload (-119 band D equivalent properties)
- 5.6 The financial impact of allowing a longer time for backdating is only expected to be minimal. Therefore there is enough flexibility in the taxbase to cover the impact of continuing with the current CTS Scheme in 2026/2027.

6. Recommendation

6.1 Cabinet notes the consultation responses and agrees to recommend to Council that the draft 2026/2027 CTS Scheme is implemented as the final CTS scheme for working age people for 2026/2027.

7. Equal Opportunity Considerations

7.1 The Equality Impact Assessment Pre-Screening form is included at Appendix A. The CTS scheme continues to have positive equality impacts as it maintains the more generous CTS support for those in vulnerable groups and those with relevant protected characteristics, whilst providing more help to customers not in vulnerable groups or covered by equality considerations.

8. Any other Implications/Risks

- 8.1 Failure to agree a CTS Scheme by 31 January 2026 means that we are unable to set our council taxbase and budget for 2026/2027. The recommendation is due to be considered by Council on 27 November 2025 which will allow certainty in the budget setting process.
- 8.2 The budget impact of the CTS scheme is based upon the household numbers described above which form the basis of the Financial Plan. The impact will be affected by the changing circumstances and demographic of our taxpayers; for example, household welfare, age mix and additional households entering our tax base.
- 8.3 The CTS scheme is based on an assessment of a household's income against an allowed amount. The cost-of-living crisis is not causing an increase in the CTS caseload as household incomes are generally stable or rising with higher wage and benefit increases. However, household expenditure is also increasing causing pressure on household budgets. Other support with these rising costs is being given by us (for example through the Household Support Fund), from government and from other organisations.
- 8.5 In the current economic climate, the risk assessment cannot be neutral, but it is considered that there is sufficient flexibility in our financial structure to withstand any adverse impact.
- 8.6 If the CTS caseload falls our taxbase and council tax income will increase, creating a surplus on the Collection Fund.
- 8.7 The impact of the CTS scheme is, and will continue to be, operationally reviewed monthly and reported to Members annually in October.

9. Corporate Priorities

9.1 The CTS Schemes supports the Corporate Priority to Support our Communities.

10. Personnel Implications

10.1. None

11. Environmental Considerations

11.1. None

12. Statutory Considerations

12.1. The regulations require us to agree a CTS Scheme for the 2026/2027 financial year by 11 March 2026, although in practice it has to be agreed by 31 January 2026 as it forms part of the council's taxbase and budget setting process.

13. Declarations of Interest / Dispensations Granted

13.1. None

14. Background Papers

14.2. None

Appendix A

Pre-Screening Equality Impact Assessment





| Assessment | West Norfolk | | | | | | | |
|--|--|--|--------------------------------------|--------------------------|-------------------------------|--------|--|--|
| Name of policy/service/function | Local Counc | il Tax Support Schem | e 202 | 26/202 | 7 | | | |
| Is this a new or existing policy/ service/function? | Continuation of an existing Policy | | | | | | | |
| Brief summary/description of the main aims of the policy/service/function being screened. Please state if this policy/service is rigidly constrained by statutory obligations | Council Tax Support is a discount given to residents on a low income to help with the cost of their council tax bill. The council is free to agree its own local scheme for the discount for working age people. | | | | | | | |
| Question | Answer | | | | | | | |
| 1. Is there any reason to believe that the policy/service/function could have a specific impact on people from one or more of the following groups according to their different protected characteristic, for example, | | | Positive | Negative | Neutral | Unsure | | |
| because they have particular needs, experiences, issues or priorities or in terms of | Age | V | | | | | | |
| ability to access the service? | Disability | | $\sqrt{}$ | | | | | |
| | Gender | | | | V | | | |
| Please tick the relevant box for each group. | Gender Re-a | | | √ | | | | |
| NB. Equality neutral means no negative | | il partnership | | | V | | | |
| impact on any group. | Pregnancy 8 | & maternity | | | V | | | |
| , | Race | | | √ / | | | | |
| | Religion or b | | | | √ / | | | |
| | Sexual orien | | 1 | 1 | V | | | |
| Ougstion | Other (eg lov | | 1 | √ | | | | |
| Question | Answer | Comments | | | | | | |
| 2. Is the proposed policy/service likely to affect relations between certain equality communities or to damage relations between the equality communities and the Council, for example because it is seen as favouring a particular community or denying opportunities to another? | Possibly | The CTS scheme is discount. There may amongst people who they are at a disadva do, as they cannot ro to pay more council | y be a o do n antage eceive | perce ot qua to th | eption alify that ose w | ho | | |
| 3. Could this policy/service be perceived as impacting on communities differently? | No | | | | | | | |
| 4. Is the policy/service specifically designed to tackle <u>evidence of disadvantage</u> or potential discrimination? | Yes | The CTS Scheme is people on low incom certain welfare bene their council tax bill. | nes or | in rec | eipt of | : | | |

| 5. Are any impacts identified above minor and if so, can these be eliminated or reduced by minor actions? If yes, please agree actions with a member of the Corporate Equalities Working Group and | No | Actions: |
|--|----|-------------------------------|
| list agreed actions in the comments section | | Actions agreed by EWG member: |
| | | |
| | | |
| | | |

If 'yes' to questions 2 - 4 a full impact assessment will be required unless comments are provided to explain why this is not felt necessary:

The CTS Scheme is designed to help working age local residents on low incomes with the cost of their council tax bill. The help is provided through a discount on their council tax bill. The existing CTS Scheme is being continued for 2026/2027 with the addition of extra time for a claim to be backdated, increasing the help available for those on low incomes. This means those already receiving help will see their CTS award stay at the higher amount. These impacts are all positive and will maintain the financial support given to residents.

There is potential for people who do not meet the means-testing eligibility to feel they are at a disadvantage to people who qualify for support. They may have to pay a higher council tax bill, a very small part of which is to cover the cost of the CTS scheme. To mitigate this there are other discretionary financial assistance schemes available to help people with the cost of their council tax bill if they are experiencing financial hardship but do not qualify for CTS.

Decision agreed by EWG member: Louise Gayton

| Assessment completed by: Name | Jo Stanton |
|-------------------------------|-------------------------------|
| Job title | Revenues and Benefits Manager |
| Date | 15 September 2025 |

Appendix B
Summary of the Working Age and Pension Age CTS Scheme rules

| | National Pension Age CTS Scheme | Our Working Age CTS Scheme |
|---|------------------------------------|-------------------------------|
| Maximum Level of Support | 100% | 100% |
| Capital Limit | £16,000 | £16,000 |
| Weekly Deduction for a Non-Dependant: | | |
| Not working | £4.60 | £4.60 |
| Weekly Earnings under £236 | £4.60 | £4.60 |
| Weekly Earnings between £236-£410 | £9.40 | £9.40 |
| Weekly Earnings between £410-£511 | £11.80 | £11.80 |
| Weekly Earnings above £511 | £14.15 | £14.15 |
| Any other not included above | £0 | £0 |
| Weekly Earnings Disregard: | | |
| Single | £5 | £15 |
| Couple | £10 | £20 |
| Disabled or Carer | £20 | £30 |
| Lone Parent | £25 | £35 |
| Self-employed people – earnings used | Actual earnings | Actual earnings |
| Second Adult Rebate ⁴ | Included | Included |
| Backdating of a new claim | 3 months | 3 months |

The full set of Council Tax Support Regulations for Working Age people can be found at: https://www.west-

norfolk.gov.uk/info/20019/council_tax_support/610/council_tax_support_regulations

-

⁴ Certain people who do not qualify for CTS can receive a discount of up to 25% if they have a second adult living with them who is on a low income.

Appendix C – Consultation Survey and Responses

Summary of Consultation Survey Questions

| No. | Qu | Question | | | | | | |
|-----|---|---|--|--|--|--|--|--|
| 1 | | you agree or disagree with our proposals for continuing with our working age CTS neme? | | | | | | |
| | 1a What are your reasons for your answer? | | | | | | | |
| 2 | Do you agree or disagree with our proposals to keep in line with other welfare change and to allow claims to be backdated for longer? | | | | | | | |
| 3-5 | -5 Are there any other changes we should make to our CTS scheme? | | | | | | | |
| | will | ase tell us what changes you think we should make and what you think the impact be on both people receiving CTS and other council tax payers who are impacted the financial effect of our CTS scheme. | | | | | | |
| | 3 | The changes I would propose are: | | | | | | |
| | 4 | The reasons for these changes are: | | | | | | |
| | 5 | The impact on Council Tax Support recipients and wider council tax payers will be: | | | | | | |
| 6-9 | Equality Questions | | | | | | | |
| | 6 What is your gender? | | | | | | | |
| | 7 How old are you? | | | | | | | |
| | 8 | What is your Ethnic Group? | | | | | | |
| | 9 | Do you have a long-term physical or mental illness, impairment or disability? | | | | | | |

Appendix C: Responses to Survey Questions

| ۱ns | swe | r Choices | | | | | | | | | | Response Percent | Respons Total |
|---|---|---|---|---------------------------|---------------------------------|--------------------------------|--|--------------------------------------|-------------------------------|-----------------------|--------------------|---|-------------------------|
| | Ag | Agree | | | | | | | | | | 81.25% | 13 |
| 2 | Dis | sagree | | | | | | | | | 18.75% | 3 | |
| 3 | Do | n't know | | | | | | | | | | 0.00% | 0 |
| | | | | | | | | | | | | answered | 16 |
| | | | | | | | | | | | | skipped | 0 |
| ۷h | at aı | re the reasons fo | or your answ | wer? | (10) | | | | | | | | |
| | 1 | 18/08/2025 6:13 PM ID: 278534976 | People who | o nee | d suppo | ort sho | ould g | et it wh | nen they | / are wo | rking a | and on a low i | ncome |
| | 2 | 18/08/2025 9:42 PM ID: 278544419 | Because it | raise | s the no | ow exto | ortion | ate pri | ce of ot | her tax | payer's | s bills, to facili | tate! |
| | 3 | 19/08/2025 12:31 PM ID: 278570256 | With high housing costs, Ctax is a v large bill for households on low incomes and budgets are constantly being squeezed by inflation. | | | | | | | and | | | |
| | 4 | 19/08/2025 2:44 PM ID: 278579907 | This should be made wider to include people who are retired and on a fixed income | | | | | | ncome | | | | |
| | 5 | 22/08/2025 3:50 PM ID: 278791304 | I reluctantly agree. I think the scheme is complicated and would not be understood by most potential claimants. Every exception and change introduced makes it that bit most complicated and more likely to make people give up applying. A simple, straightforwas scheme might not be so financially accurate but it would encourage more people to a and get more support to more people who should be supported, even if a few people might be over supported. | | | | | at bit more ghtforward, ople to appl | | | | | |
| | 6 | 26/08/2025 10:23 AM ID: 278916748 | The cost of living has gone up but for many working people their pay has not gone up line with the increases they are experiencing | | | | | | gone up in | | | | |
| | 7 | 26/08/2025 1:03 PM ID: 278933405 | Other people costs and in | | | | | | | | o see l | now the cound | cil can save |
| | 8 04/09/2025 5:36 PM ID: 279548052 I agree with the proposals because they continue to provide support and make some sensible improvements, such as disregarding certain government payments and extending the backdating period. | | | | | | | | | | | | |
| However, I am very concerned that the current savings rules within the scheme — particularly the £6,000 lower limit for capital — create a poverty trap. This discourage people on low incomes from saving for emergencies or future needs, because once savings go over £6,000 their Council Tax Support begins to reduce. £6,000 is a very threshold in today's economy given the cost of housing, utilities, and other essential | | | | | | | courages e once their s a very low ssentials. | | | | | | |
| | | | Instead of h | helpir nancia s — f | ng peop al decisi or exan | ole movi ions. I nple, b | ve tow would by rais | vards in d urge sing the | ndepen the cou e thresh | dence, i ncil to r | t can p eview t | responsible penalise them this part of the realistic level, | for making scheme in |
| | 9 | 18/09/2025 4:30 PM ID: 280578964 | I already pa people with | | | | | | | nd I am | on a de | ecent-ish wag | e, how |

1. Do you agree or disagree with our proposals for continuing with our working age CTS Scheme?

| 10 | 19/09/2025 8:19 AM | The cost of living is so high, working people should be helped with costs |
|----|-----------------------|---|
| | ID: 280604823 | |

2. Do you agree or disagree with our proposals for the backdating changes?

| ۱n | swe | r Choices | | Response Percent | Response Total | | | |
|----|-------|---|--|--|-------------------------------|--|--|--|
| 1 | Ag | ıree | | 87.50% | 14 | | | |
| 2 | Dis | sagree | | 12.50% | 2 | | | |
| 3 | Do | on't know | | 0.00% | 0 | | | |
| | | | | answered | 16 | | | |
| | | | | skipped | 0 | | | |
| Wh | at aı | re the reasons fo | r your answer? (10) | | | | | |
| | 1 | 18/08/2025 6:13 PM ID: 278534976 | People need to be aware of the support but should not be | e penalised if they a | re not aware | | | |
| | 2 | 18/08/2025 9:42 PM ID: 278544419 | As previous comments | | | | | |
| | 3 | 19/08/2025 12:31 PM ID: 278570256 | M it gives help when neededMore frequent checks on | | | | | |
| | 4 | 19/08/2025 2:44 PM ID: 278579907 | A lot of people are struggling, as above it should be wide who are married/co-habiting and do not qualify for the rat retired early but are still ineligible for their state pension vunable to work. | e reduction. Many p | eople have | | | |
| | 5 | 22/08/2025 3:50 PM ID: 278791304 | It's sensible | | | | | |
| | 6 | 26/08/2025 10:23 AM ID: 278916748 | So many people don't realise they have to apply separate up with council tax arrears that they can't pay | ely to Universal Cred | y to Universal Credit and end | | | |
| | 7 | 26/08/2025 1:03 PM ID: 278933405 | As above. Everyone should work and contribute equally | | | | | |
| | 8 | 04/09/2025 5:36 PM ID: 279548052 | I agree with this proposal. Extending backdating to three scheme into line with the pension-age scheme. It will help immediately that they are eligible — for example due to il language barriers — and it should reduce council tax arrehouseholds and for the council. | people who may n Iness, caring respor | ot realise Isibilities, or | | | |
| | | | While I strongly welcome this improvement, I would also issues in future reviews, particularly the £6,000 savings t people from building financial resilience. | urge the council to le hreshold, which disc | ook at wider courages | | | |
| | 9 | 18/09/2025 4:30 PM ID: 280578964 | Sometimes people have bigger things to deal with than rething that needs to be done/forwarded. Also vulnerable p themselves and are reliant on others to support, which m fashion. | eople may not be ab | ole to do this | | | |

2. Do you agree or disagree with our proposals for the backdating changes?

| 10 | 19/09/2025 | It should be the same as for other claims |
|----|---------------|---|
| | 8:19 AM | |
| | ID: 280604823 | |

3. The changes I would propose are:

| sw | er Choices | | Response Percent | Response Total |
|---|--|--|--|--|
| С | pen-Ended Ques | tion | 100.00% | 16 |
| 1 | 18/08/2025 4:53 PM ID: 278530693 | Single parents? | | |
| 2 | 18/08/2025 6:13 PM ID: 278534976 | Same as what the council are considering now supporting peo | ple in need | |
| 3 | 18/08/2025 7:11 PM ID: 278538846 | N/a | | |
| 4 18/08/2025 9:42 PM ID: 278544419 I believe the sceme should be removed, due to your extortionate level of tax demanded. | | | | |
| 5 19/08/2025 12:31 PM ID: 278570256 More frequent checks on pension credit households and those in receipt of passponding for the passponding for | | assported | | |
| | | | | |
| 7 | 19/08/2025 2:44 PM ID: 278579907 | 14 PM discriminatory | | ands it is |
| 8 | 19/08/2025 4:31 PM ID: 278588419 | The amount of capital one could have should be reduced | | |
| 9 | 22/08/2025 3:50 PM ID: 278791304 | As already mentioned: make it simpler. | | |
| 10 | 26/08/2025 10:23 AM ID: 278916748 | Where somebody can provide evidence they are on benefits a receipt of CS, we should be able to backdate the CTS much fu outstanding Ctax arrears that they cannot pay | | |
| 11 | 26/08/2025 1:03 PM ID: 278933405 | No | | |
| 12 | 2 29/08/2025 1:41 PM ID: 279165324 | N/A | | |
| 13 | 04/09/2025 5:36 PM ID: 279548052 | I would propose reviewing and increasing the current £6,000 lo Council Tax Support, and reconsidering the way capital betwee treated. A more realistic savings limit would help remove the "people are penalised for building modest financial reserves. The reviewed regularly and adjusted in line with inflation and the rise | en £6,000 and poverty trap" ef ne threshold sh | £16,000 is fect where ould also be |

| 3. | 3. The changes I would propose are: | | | | | |
|----|---|--|-----------------|----------|----|--|
| | 14 | 18/09/2025 2:26 PM ID: 280569058 | - | | | |
| | 15 18/09/2025 4:30 PM ID: 280578964 People in the very biggest houses and poshest areas, can afford to pay more, and depending on their income they should, however the richest people only pay marginal more than the poorest people. A complete review is needed. | | | | | |
| | 16 | 19/09/2025 8:19 AM ID: 280604823 | Not sure, sorry | | | |
| | | | | answered | 16 | |
| | | | | skipped | 0 | |

| swe | r Choices | | Response Percent | Response Total |
|---|--|---|---|--------------------|
| Op | pen-Ended Ques | tion | 100.00% | 16 |
| 1 | 18/08/2025 4:53 PM ID: 278530693 | Single parents have to struggle even on reasonably pa | id jobs | |
| 2 18/08/2025 6:13 PM ID: 278534976 Low income earners need support on for most people crippling cost to them of council tax | | | of council | |
| 3 | 3 18/08/2025 7:11 PM ID: 278538846 | | | |
| 4 | 18/08/2025 9:42 PM ID: 278544419 | 9:42 PM 278544419 9/08/2025 12:31 PM | | |
| 5 | 19/08/2025 12:31 PM ID: 278570256 | | | |
| 6 | 19/08/2025 1:47 PM ID: 278575508 | None | | |
| 7 | 19/08/2025 2:44 PM ID: 278579907 | as above | | |
| 8 | 19/08/2025 4:31 PM ID: 278588419 | It is currently quite high. If you can save that amount of your council tax | money you should be | able to pay |
| 9 | 22/08/2025 3:50 PM ID: 278791304 | If it's simpler, more people will apply and so more peop | ole will be supported. | |
| 10 | 26/08/2025 10:23 AM ID: 278916748 | There are hundreds of people with ctax arrears that the have been liable for, had they applied for CTS correctly attempting to recover these debts and also puts undue no ability to pay the arrears as they're already living in | This takes up resour stress on people when | ces n they have |
| 11 | 26/08/2025 1:03 PM ID: 278933405 | N/a | | |

| 12 | 29/08/2025 1:41 PM ID: 279165324 | N/A | | |
|----|--|---|---|---|
| 13 | 04/09/2025 5:36 PM ID: 279548052 | The present £6,000 threshold is far too low in today's economy. low-income households from saving, because once their saving their entitlement to support reduces. This creates a poverty trap responsible financial decisions to save for emergencies (such a deposit, or replacing essential household items) find themselves. This is counter-productive for both individuals and the wider con supporting financial resilience, the current rule pushes people to quickly in order to maintain support. It runs against the broader independence and stability. | s go above that: people who m s a car repair, a s worse off as a nmunity. Instea s spend down s | amo ake rent resu d of aving |
| 14 | 18/09/2025 2:26 PM ID: 280569058 | - | | |
| | ID. 200309036 | | | |
| 15 | 18/09/2025 4:30 PM ID: 280578964 | So that people who have more money can afford to pay more. | | |

5. The impact on Council Tax Support recipients and wider council tax payers will be:

| An | swe | r Choices | | Response Percent | Response Total |
|--|-----|---|---|---------------------|-------------------|
| 1 | Op | en-Ended Ques | tion | 100.00% | 16 |
| | 1 | 18/08/2025 4:53 PM ID: 278530693 | Little locally. Might impact county or unitary purse | | |
| 2 18/08/2025 6:13 PM ID: 278534976 Support people who need it not just single person support | | | | | |
| | 3 | 3 18/08/2025 7:11 PM ID: 278538846 4 18/08/2025 9:42 PM ID: 278544419 5 19/08/2025 12:31 PM ID: 278570256 | | | |
| | 4 | | | | |
| | 5 | | | | |
| | 6 | 19/08/2025 1:47 PM ID: 278575508 | None | | |
| | 7 | 19/08/2025 2:44 PM ID: 278579907 | More money to cover essential bills and improved health outcome | mes | |

5. The impact on Council Tax Support recipients and wider council tax payers will be:

| П | 8 | 19/08/2025 4:31 PM ID: 278588419 | Less benefits being paid out and therefore not as much pressure on those not receiving benefits | | |
|---|----|---|---|----------|----|
| | 9 | 22/08/2025 3:50 PM ID: 278791304 | more support for those who need it. | | |
| 1 | 10 | 26/08/2025 10:23 AM ID: 278916748 | Free up resources to recover debts from other tax payers, reduce stress on residents and create a better relationship with people in the area | | |
| 1 | 11 | 26/08/2025 1:03 PM ID: 278933405 | will have to pay more | | |
| 1 | 12 | 29/08/2025 1:41 PM ID: 279165324 | N/A | | |
| 1 | 13 | 04/09/2025 5:36 PM ID: 279548052 | For recipients, raising the savings threshold or softening the taper would encourage financial responsibility, reduce stress, and help households build a small buffer against unexpected costs. This in turn can prevent crises, arrears, and longer-term reliance on support. For the council and wider taxpayers, the impact would be positive overall. Allowing people to save reduces vulnerability, supports long-term independence, and may reduce the demand for crisis interventions or arrears collection. While there may be some modest increase in short-term support costs, this is likely to be outweighed by the longer-term benefits of helping residents build financial stability and avoid falling deeper into hardship. | | |
| 1 | 14 | 18/09/2025 2:26 PM ID: 280569058 | - | | |
| 1 | 15 | 18/09/2025 4:30 PM ID: 280578964 | Other peoples costs will go down. | | |
| 1 | 16 | 19/09/2025 8:19 AM ID: 280604823 | Not sure, sorry | | |
| | | | | answered | 16 |
| | | | | skipped | 0 |

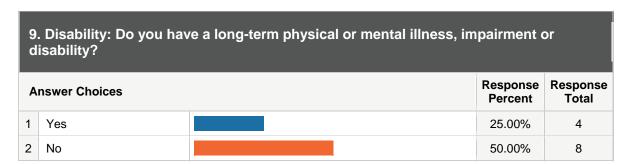
3. Page 3

6. Gender: What is your gender? Response Total Response **Answer Choices** Percent 1 Female 62.50% 10 2 Male 25.00% 4 Non-binary 0.00% 0 Prefer to self-describe 0.00% 0 5 Prefer not to say 12.50% 2 answered 16

| 6. Gender: What is your gender? | | |
|---------------------------------|---------|---|
| | skipped | 0 |

| 7 | 7. Age; How old are you? | | | | | |
|---|--------------------------|------------------|-------------------|--|--|--|
| A | nswer Choices | Response Percent | Response Total | | | |
| 1 | Under 18 | 0.00% | 0 | | | |
| 2 | 18 - 24 | 0.00% | 0 | | | |
| 3 | 25 - 34 | 6.25% | 1 | | | |
| 4 | 35 - 44 | 31.25% | 5 | | | |
| 5 | 45 - 54 | 12.50% | 2 | | | |
| 6 | 55 - 64 | 25.00% | 4 | | | |
| 7 | 65 and over | 12.50% | 2 | | | |
| 8 | Prefer not to say | 12.50% | 2 | | | |
| | | answered | 16 | | | |
| | | skipped | 0 | | | |

| 8 | 8. Ethnicity: What is your ethnic group | | | | |
|---|---|------------------|-------------------|--|--|
| A | Answer Choices | Response Percent | Response Total | | |
| 1 | Asian or Asian British | 0.00% | 0 | | |
| 2 | Black, Black British, Caribbean or African | 0.00% | 0 | | |
| 3 | Mixed or Multiple | 0.00% | 0 | | |
| 4 | White | 81.25% | 13 | | |
| 5 | Other ethnic group | 0.00% | 0 | | |
| 6 | Prefer not to say | 18.75% | 3 | | |
| | | answered | 16 | | |
| | | skipped | 0 | | |



| 9. Disability: Do you have a long-term physical or mental illness, impairment or disability? | | | | | |
|--|--|--------|---|--|--|
| 3 Prefer not to say | | 25.00% | 4 | | |
| answered 16 | | | | | |
| skipped 0 | | | | | |

CORPORATE PERFORMANCE PANEL WORK PROGRAMME 2025/26

| DATE OF MEETING | TITLE | TYPE OF REPORT | LEAD OFFICER | OBJECTIVES AND DESIRED OUTCOMES |
|-------------------------------------|---|----------------|-------------------------------------|---|
| 21 st May 2025 at 4.30pm | Call-ins (if any) | Standing Item | | |
| | Cabinet Forward Decisions List, Shareholder Committee Forward Plan and Work Programme. | Standing Item | | |
| | Appointment of Vice Chair for the Municipal Year | Operational | Democratic Services Officer | |
| | Appointments to Task Groups and Informal Working Groups | Operational | Democratic Services Officer | To review and select Members to sit on groups established by the Panel |
| | Cabinet Report – Full Year Performance Management Report | Cabinet Report | Corporate Performance Officer | To consider the report and make any appropriate recommendations to Cabinet. |
| | 2025-2026 Performance Indicator Target Setting Report | | Corporate Performance Officer | To consider the targets for 2025-2026 |
| | Cabinet Report – Debt Recovery Policy | Cabinet Report | Deputy Monitoring Officer | To consider the report and make any appropriate recommendations to Cabinet. |
| | | | | |
| 17th June 2025 at 4:30pm | Call-in- EXEMPT - Cabinet Members Delegated Decision – Styleman Court Disposal Strategy. | Call in | Duncan Hall and James Grant | To deal with the valid Call In in accordance with Standing Order 12. |
| | Cabinet Report – 2025-2027 Action Plan | Cabinet Report | Chief Executive | To consider the report and make any appropriate recommendations to Cabinet. |

| 2 nd July 2025 at 4.30pm | Call-ins (if any) | Standing Item | | |
|--|---|-------------------------------|-------------------------------------|---|
| | Cabinet Forward Decisions List, Shareholder Committee Forward Plan and Work Programme. | Standing Item | | |
| | Cabinet Report – 2025 Cost of Living Pay Award | Cabinet Report | Interim HR Adviser | To consider the report and make any appropriate recommendations to Cabinet. |
| | Cabinet Report – Leisure Facilities Feasibility Study | Cabinet Report | Honor Howell | To consider the report and make any appropriate recommendations to Cabinet. |
| | Cabinet Report – Microsoft Enterprise Licence | Cabinet Report | Paul Lowes | To consider the report and make any appropriate recommendations to Cabinet. |
| | Cabinet Report – Revenue and Capital Outturn Reports | Cabinet Report | Carl Holland | To consider the report and make any appropriate recommendations to Cabinet. |
| | | | | |
| 3 rd September 2025 at 4.30pm | Call-ins (if any) | Standing Item | | |
| | Update and History of Major Housing Projects and Programme | Update | James Grant | To provide the Panel with information on completed projects and updates on current works in progress. |
| | Cabinet Forward Decisions List, Shareholder Committee Forward Plan and Work Programme. | Standing Item | | |
| | Report and Recommendations from the Constitution Informal Working Group | Informal Working Group Report | Monitoring Officer | To consider recommendations from the Constitution Informal Working Group. |
| | Cabinet Report – Quarter 1 2025 – 2026 Performance Management Report | Cabinet Report | Corporate Performance Officer | To consider the report and make any appropriate recommendations to Cabinet. |

| | Cabinet Report – Q1 Budget Monitoring Report | Cabinet Report | Carl Holland | To consider the report and make any appropriate recommendations to Cabinet. |
|--|---|----------------|--------------|---|
| | | | | |
| 22 nd October 2025 at 4.30pm | Call-ins (if any) | Standing Item | | |
| | Cabinet Report – Council Tax Support Scheme 2026/2027 | Cabinet Report | Jo Stanton | To consider the report and make any appropriate recommendations to Cabinet. |
| | Florence Fields – Review of Tenure Mix | Scrutiny | James Grant | To scrutinise and make comments on proposals to review the Tenure Mix at Florence Fields. |
| | Cabinet Forward Decisions List, Shareholder Committee Forward Plan and Work Programme. | Standing Item | | |
| | | | | |
| 7 th January 2026 at 4.30pm | Call-ins (if any) | Standing Item | | |
| · | Any Cabinet Reports which fall within the remit of the Panel – to be confirmed. | Standing Item | | |
| | Cabinet Forward Decisions List, Shareholder Committee Forward Plan and Work Programme. | Standing Item | | |
| | Q2 2025-2026 Performance Management | Cabinet Report | Debbie Ess | To consider the report and make any appropriate recommendations to Cabinet. |
| | | | | |
| 25 th February 2026 at 4.30pm | Call-ins (if any) | Standing Item | | |

| | Annual Complaints, FOI and Data Protection Monitoring Report | Update | Charlotte Marriott | To receive annually a report on Complaints made to BCKLWN. |
|---------------------------------------|---|----------------|-----------------------|--|
| | Q3 2025-2026 Performance Management Report | Cabinet Report | Debbie Ess | |
| | Any Cabinet Reports which fall within the remit of the Panel – to be confirmed. | Standing Item | | |
| | Cabinet Forward Decisions List, Shareholder Committee Forward Plan and Work Programme. | Standing Item | | |
| | | | | |
| 15 th April 2026 at 4.30pm | Call-ins (if any) | Standing Item | | |
| | Any Cabinet Reports which fall within the remit of the Panel – to be confirmed. | Standing Item | | |
| | Cabinet Forward Decisions List, Shareholder Committee Forward Plan and Work Programme. | Standing Item | | |

Forthcoming Items to be scheduled

Report of the Informal Working Group – Constitution – Ongoing

FORWARD DECISIONS LIST

| Date of meeting | Report title | Key or Non Key Decision | Decision Maker | Cabinet Member and Lead Officer | List of Background Papers | Public or Private Meeting |
|------------------------|--|-------------------------------|----------------|---|------------------------------|------------------------------|
| 11 November 2025 | | | | | | |
| | Council Tax Support Scheme 2026/2027 | Key | Council | Finance Ass Dir – M Drewery | | Public |
| | Pride in Place Programme | Non | Council | Leader Asst Director – Regeneration, Housing and Place | | Public |
| | Local Nature Recovery Strategy (Adoption) | Non | Council | Climate Change and Bio Diversity Asst Dir – S Ashworth | | Public |
| | Scrutiny Review | Non | Council | Leader Monitoring Officer | | Public |
| 36 | Licensing Act 2003 Policy Review | Non | Council | Planning and Licensing Alexa Baker – Monitoring Officer | | Public |
| | Quarter 2 Budget Monitoring | Non | Cabinet | Portfolio - Finance Assistant Director – Carl Holland | | Public |

| Date of meeting | Report title | Key or Non Key Decision | Decision Maker | Cabinet Member and Lead Officer | List of Background Papers | Public or Private Meeting |
|--------------------|--|-------------------------------|----------------|---|---------------------------------|------------------------------|
| 20 January 2026 | | | | | | |
| | Q2 2025-2026 Performance Management | Non | Cabinet | Leader Chief Executive | | Public |
| | King's Lynn Enterprise Park | Non | Cabinet | Business and Culture Asst Dir – D Hall | | Public |
| | Risk Strategy and Policy Report | Non | Cabinet | Leader Monitoring Officer | | Public |

| | Air Quality Action Plan | Non | Council | Climate Change and Biodiversity Asst Dir – S Ashworth | Public |
|----|--|-----|---------|--|--------|
| | Safeguarding Policy | Non | Council | Corporate Governance People & Communities | Public |
| | Transformation Programme – LGR Readiness | Non | Cabinet | Chief Executive Leader | Public |
| | Climate Change Strategy | Key | Council | Climate Change and Biodiversity Stuart Ashworth | Public |
| | Housing Policies: Temporary Accommodation; Private Rented Sector | Non | Council | People and Communities Asst Dir – D Hall | Public |
| | Lynnsport Proposals | Key | Council | Business and Culture Assistant Director, Transformation and Change | Public |
| 37 | Property Disposal Policy | Key | Council | Business and Culture. Assistant Director – Property and Projects | Public |

| Date of meeting | Report title | Key or Non Key Decision | Decision Maker | Cabinet Member and Lead Officer | List of Background Papers | Public or Private Meeting |
|--|---------------------------------|-------------------------------|----------------|--|---------------------------------|------------------------------|
| 3 rd February 2026 (BUDGET) | | | | | | |
| | Budget | Key | Council | Leader S151 Officer Asst Dir Resource | | Public |
| | Capital Programme | Key | Council | Leader S151 Officer Asst Dir Resource | | Public |
| | Treasury Management Strategy | Key | Council | Leader S151 Officer Asst Dir Resource | | Public |
| | Capital Strategy | Key | Council | Leader S151 Officer Asst Dir Resource | | Public |

| Date of meeting | Report title | Key or Non Key Decision | Decision Maker | Cabinet Member and Lead Officer | List of Background Papers | Public or Private Meeting |
|--|--|-------------------------------|----------------|---|---------------------------------|------------------------------|
| 4 th February 2026 (NON- BUDGET) | | | | | | |
| | Q3 2025-2026 Performance Management | Non | Cabinet | Leader Chief Executive | | Public |
| | King's Lynn Transport Strategy | Key | Council | Planning and Licensing Asst Dir D Hall | | Public |

| Date of meeting | Report title | Key or Non Key Decision | Decision Maker | Cabinet Member and Lead Officer | List of Background Papers | Public or Private Meeting |
|-------------------------------|------------------------|-------------------------------|----------------|---------------------------------|---------------------------------|------------------------------|
| 3 rd March 2026 | King's Lynn Masterplan | Key | Council | Business Asst Dir D Hall | | Public |

<u>⊌tems to be scheduled</u>

| Custom and Self Build Site – Stoke Ferry | Non | Cabinet | Regeneration and Development Assistant Director - D Hall | Public |
|---|-----|---------|---|---|
| Overnight Campervan parking in Hunstanton | Non | Cabinet | Leader Asst Director – M Chisholm | Public |
| Florence Fields – Tenure Mix | Non | Council | Deputy Leader | Part Public and part Private- Contains exempt Information under para 3 — information relating to the business affairs of any person (including the authority) |
| Article 4 Direction | Non | Cabinet | Regeneration and Development Assistant Director – S Ashworth | Public |

| | Empty Homes Strategy Review | Key | Council | People and Communities Asst Dir M Whitmore | Public |
|----|---|-----|---------|---|--|
| | King's Lynn Town Football Club | Non | Cabinet | Property | Private- Contains exempt Information under para 3 — information relating to the business affairs of any person (including the authority) |
| | Housing Assurance Strategy | Non | Council | People and Communities Asst Dir M Whitmore | Public |
| ယ္ | Domestic Abuse Tenants/Residents Policy and Domestic Abuse Intersectionality Policy | Non | Council | People and Communities Asst Dir - D Hall | Public |
| • | IT Hardware Refresh | Key | Cabinet | Finance Assistant Director - Corporate Services | Private |
| | Local Government Reorganisation Readiness | Non | Cabinet | Leader Chief Executive | Public |
| | Local Government Reorganisation Consultation Response | Key | Council | Leader Chief Executive | Public |
| | Heacham Beach Huts | Key | Cabinet | Business Asst Dir – Property | Exempt |

| Date of Meeting | Title | Type of Report | Cabinet Member & Leader Officer | Decision Maker | Public or Private |
|-----------------------------|---|----------------|---|--------------------------|---|
| 4 th August 2025 | WNHC Report on Performance against Business Plan during 2024/2025 | | Cllr Alistair Beales – Leader Alexa Baker – Monitoring Officer | Shareholder Committee | Partially Exempt |
| | WNHC Final Business Delivery Plan for 2025/2026 | | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Shareholder Committee | Private – Contains exempt information under para 3 – information relating to the business affairs of any person (including the authority) |
| | WNPL Report on Performance against Business Plan during 2024/2025 | | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Shareholder Committee | Partially Exempt |
| | WNPL Final Business Delivery Plan for 2025/2026 | | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Shareholder Committee | Private – Contains exempt information under para 3 – information relating to the |

| | | | | business affairs of any person (including the authority) |
|-----|--|---|--------------------------|---|
| Loa | nsultation on an Facility to NHC | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Shareholder Committee | Private – Contains exempt information under para 3 – information relating to the business affairs of any person (including the authority) |
| | an Facility date for WNPL | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Shareholder Committee | Private – Contains exempt information under para 3 – information relating to the business affairs of any person (including the authority) |
| any | anding item for y Reserved tters | | | Public/Exempt |

| October 2025 | Report on WNHC Financial Performance during 2024/2025 | Cllr Alistair Beales – Leader Alexa Baker – Monitoring Officer | Private – Contains exempt information under para 3 – information relating to the business affairs of any person (including the authority) |
|--------------|--|--|---|
| | WNHC 6 monthly governance assurance Report (incl financial, risk, internal audit, etc) | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Private – Contains exempt information under para 3 – information relating to the business affairs of any person (including the authority) |
| | WNPL 6 monthly governance assurance Report (incl financial, risk, audit, policy) | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Public |
| | Reserved Matter: Loan Facility WNHC | Duncan Hall/Karl Patterson | Private – Contains exempt information under para 3 – information |

| | | (relevant Directors of Boards to be invited) | relating to the business affairs of any person (including the authority) |
|--------------|--|---|---|
| | Loan Facility Update for WNPL | Duncan Hall/Karl Patterson (relevant Directors of Boards to be invited) | Private – Contains exempt information under para 3 – information relating to the business affairs of any person (including the authority) |
| | Standing item for any Reserved Matters | | |
| January 2026 | Annual Review of Governance Documents for WNHC and WNPL | | |
| | Report on WNPL Financial Performance during 2024/2025 | | |
| | Status of Alive West Norfolk | | |

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| | Mid-year update from WNHC on performance against current | | | | |
| | Business Plan | | | | |
| | Draft WNHC Business Plan for 2026/2027 | | | | |
| | Mid-year update from WNPL on performance against current Business Plan | | | | |
| | Draft WNPL Business Plan for 2026/2027 | | | | |
| | Loan Facility Update for WNPL | | | | |
| | Standing item for any Reserved Matters | | | | |
| | | | | | |
| March 2026 | WNHC Final Business Plan for 2026/2027 | | | | |
| | | l . | l . | 1 | 1 |

| WNPL Fin Business 2026/2027 | Plan for | | |
|---|-----------------------------|--|--|
| WNHC 6 internal au | ce Report cial, risk, | | |
| WNPL 6 n governance assurance (incl finance audit, police | ee Report cial, risk, | | |
| Standing i any Reser Matters | | | |

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