

Borough Council of
**King's Lynn &
West Norfolk**



Corporate Performance Panel

Agenda

**Wednesday, 10th April, 2024
at 4.30 pm**

in the

**Council Chamber
Town Hall
Saturday Market Place
King's Lynn**

Available to view:

<https://www.youtube.com/user/WestNorfolkBC>



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2 April 2024

Dear Member

Corporate Performance Panel

You are invited to attend a meeting of the above-mentioned Panel which will be held on **Wednesday, 10th April, 2024 at 4.30 pm** in the **Council Chamber, Town Hall, Saturday Market Place, King's Lynn PE30 5DQ** to discuss the business shown below.

Yours sincerely

Chief Executive

AGENDA

1. Apologies

2. Minutes (Pages 6 - 26)

To approve the minutes from the Corporate Performance Panel held on 26 February 2024.

3. Declarations of Interest (Page 27)

Please indicate if there are any interests which should be declared. A declaration of an interest should indicate the nature of the interest (if not already declared on the Register of Interests) and the agenda item to which it relates. If a disclosable pecuniary interest is declared, the Member should withdraw from the room whilst the matter is discussed.

These declarations apply to all Members present, whether the Member is part of the meeting, attending to speak as a local Member on any item or simply observing the meeting from the public seating area.

4. Urgent Business Under Standing Order 7

To consider any business which, by reason of special circumstances, the Chairman proposed to accept as urgent under Section 100(b)(4)(b) of the Local Government Act 1972.

5. Members Present Pursuant to Standing Order 34

Members wishing to speak pursuant to Standing Order 34 should inform the Chair of their intention to do so and on what items they wish to be heard before a decision on that item is taken.

6. Chair's Correspondence (if any)

7. Call-In (if any)

8. Service Level Agreements (Deferred from 26 February) (Pages 28 - 32)

9. Ongoing Support for the Ukraine Centre (Pages 33 - 36)

10. Cabinet Report: Corporate Performance Management Report - Quarter 3 2023/24 (Pages 37 - 59)

Members are invited to provide specific questions in advance in order that a full response may be provided at the meeting.

11. Portfolio Question and Answer Session

The Panel are invited to submit questions to Democratic Services in advance of the meeting.

12. Cabinet Forward Decisions List (Pages 60 - 63)

13. Shareholder Committee Forward Plan (Pages 64 - 68)

14. Panel Work Programme 2024/2025 (Pages 69 - 74)

To note the Panel's Work Programme for 2024/2025.

15. Date of Next Meeting

To note that the date of the next meeting of the Corporate Performance Panel will take place on 29 May 2024 at 4.30 pm in the Council Chamber, Town Hall, Saturday Market Place, King's Lynn.

To:

Corporate Performance Panel: Councillors R Blunt, S Dark (Chair), P Devulapalli, A Dickinson, B Jones, S Lintern, B Long, S Nash, J Osborne (Vice-Chair), A Ryves, D Sayers and Mrs V Spikings

Portfolio Holders:

Councillor T Parish, Leader

Councillor J Rust, People and Communities

Appropriate Officers:

Alexa Baker, Monitoring Officer

Judith Berry, Community, Health and Wellbeing Manager

Becky Box, Assistant Director, Central Services

Debbie Ess, Corporate Performance Officer

Lorraine Gore, Chief Executive

Honor Howell, Assistant to the Chief Executive/Corporate Governance Manager

Mark Whitmore, Assistant Director