

Borough Council of
**King's Lynn &
West Norfolk**



Corporate Performance Panel

Agenda

Wednesday, 11th November, 2020
at 4.30 pm

in the

**Remote Meeting on Zoom and available for the
public to view on [WestNorfolkBC on You Tube](#)**



King's Court, Chapel Street, King's Lynn, Norfolk, PE30 1EX
Telephone: 01553 616200

3 November 2020

Dear Member

Corporate Performance Panel

You are invited to attend a meeting of the above-mentioned Panel which will be held on **Wednesday, 11th November, 2020 at 4.30 pm** in the **Remote Meeting on Zoom and available for the public to view on WestNorfolkBC on You Tube - Zoom and You Tube** to discuss the business shown below.

Yours sincerely

Chief Executive

AGENDA

1. Welcome and Introductions

2. Appointment of Vice Chair

To appoint a Vice-Chair for the meeting.

3. Apologies

4. Minutes (Pages 5 - 10)

To approve the minutes from the Corporate Performance Panel held on 7 October 2020.

5. Declarations of Interest

Please indicate if there are any interests which should be declared. A declaration of an interest should indicate the nature of the interest (if not already declared on the Register of Interests) and the agenda item to which it relates. If a disclosable pecuniary interest is declared, the Member should withdraw from the room whilst the matter is discussed.

These declarations apply to all Members present, whether the Member is part of the meeting, attending to speak as a local Member on any item or simply

observing the meeting from the public seating area.

6. Urgent Business Under Standing Order 7

To consider any business which, by reason of special circumstances, the Chairman proposed to accept as urgent under Section 100(b)(4)(b) of the Local Government Act 1972.

7. Members Present Pursuant to Standing Order 34

Members wishing to speak pursuant to Standing Order 34 should inform the Chair of their intention to do so and on what items they wish to be heard before a decision on that item is taken.

8. Chair's Correspondence (if any)

9. Call-in (if any)

10. Knights Hill Planning Appeal (Pages 11 - 14)

The Panel will receive a report from the Assistant Director, Environment and Planning.

11. Annual Communications Update

The Panel will receive a presentation from the Communications Manager, ICT Web Team Manager and Assistant CIC Manager.

12. Council Tax Support Scheme 2021/2022 (Pages 15 - 22)

The Revenues and Benefits Manager will present the report.

**13. Corporate Performance Monitoring – Indicator Suite for 2020/21
(Pages 23 - 29)**

The Panel will receive a report from the Assistant to the Chief Executive.

14. Additional amendments to Standing Orders (Pages 30 - 31)

The Panel to consider the amendments from the Cabinet meeting held on 22 September 2020 from the Monitoring Officer.

15. Cabinet Forward Decisions List (Pages 32 - 35)

16. Work Programme (Pages 36 - 41)

17. Date of Next Meeting

To note that the date of the next meeting of the Corporate Performance Panel will take place on 6 January 2021.

18. Exclusion of Press and Public

To consider passing the following resolution:

“That under Section 100(A)(4) of the Local Government Act, 1972, the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Part 1 of Schedule 12A to the Act”.

19. Exempt Cabinet Report: Care and Repair - Contractors Framework for Aid and Adaptations Work (Pages 42 - 48)

The Repairs and Adaptations Manager will present the report.

20. Exempt Cabinet Report: Careline Alarm Monitoring Contract
(Pages 49 - 53)

To:

Corporate Performance Panel: Councillors B Ayres, P Beal, J Collop, S Dark, A Dickinson, C Hudson, H Humphrey, C Manning, J Moriarty, S Nash, C Rose and D Tyler

Portfolio Holders:

Councillors B Long, Leader

Councillor R Blunt, Development

Councillor A Lawrence, Housing

Councillor E Nockolds, Culture, Heritage and Health and Deputy Leader

Officers:

Stuart Ashworth Assistant Director

Alexa Baker, Monitoring Officer

Becky Box, Assistant Director, Central Services

Lorraine Gore, Chief Executive

Jo Hillard, Assistant CIC Manager

Andrew Howell, ICT Web Team Manager

Honor Howell, Assistant to the Chief Executive

Jo Russell, Repairs and Adaptations Manager

Jo Stanton, Revenues and Benefits Manager

Management Team Representative:

Becky Box, Assistant Director Central Services