



Homelessness & Housing Delivery Task Group
Tuesday, 21st October, 2025 at 3.30 pm
in the Meeting Room 1-3 - First Floor, King's Court,
Chapel Street, King's Lynn PE30 1EX

Reports marked to follow on the Agenda and/or Supplementary Documents

1. **Housing Needs Service - Summary of Current Trends** (Pages 2 - 18)

Presentation on Homelessness Strategy Implementation Partnership

Contact

Democratic Services
Borough Council of King's Lynn and West Norfolk
King's Court
Chapel Street
King's Lynn
Norfolk
PE30 1EX
Tel: 01553 616394
Email: democratic.services@west-norfolk.gov.uk

HOMELESSNESS STRATEGY IMPLEMENTATION PARTNERSHIP

21st October 2025



Agenda

1. Housing Needs Service – summary of current trends
2. Homelessness and Rough Sleeping Strategy – summary of progress
3. Priorities for next six months

3



Current Homelessness and Rough Sleeping trends

Current numbers in temporary accommodation

Snapshot at end of the quarter

Number of households in
accommodation of Q2 2025/26

68

Compared to Q1 2025/26



-3

Compared to Q2 2024/25



-8

Of these: 35 in nightly paid (32 single people, three families)

Number of Homeless applications

Number of Homeless applications taken
in Q2 2025/26

144

Compared to Q1 2025/26



-25.77%

Compared to Q2 2024/25





-42.86%

Note: total cases including Advice have remained high: 428 in Q2 25/26 compared with 413 in Q1 25/26 and 473 in Q2 24/25. Possible explanations include earlier presentations and interventions, or higher level of withdrawals prior to homelessness



Current Homelessness and Rough Sleeping trends

Number of properties advertised		
Properties advertised Q2 2025/26	Compared to Q1 2025/26	Compared to Q2 2024/25
202	 56	 -78

5

Number of people eligible
for social housing

1227

Number of people verified
sleeping rough as of 17
October

3

Number of people verified
sleeping rough across
December 2025

7

Typical numbers remain between 0
and 3. Outreach team are aware of
all the above and are providing
support towards accommodation

2. Homelessness and Rough Sleeping Strategy

Summary of progress



Prevention

Key areas of progress:

- Relunched Sustainable Housing Pathway Service (SHPS)
 - Focus on mediation and families
 - Joined-up work with other local partners
- Relunched Purfleet Intensive Support Service
 - Focus on prevention and sustainment
 - Retaining function for identifying people sleeping rough and supporting them into accommodation



Intervention

Key areas of progress:

- Welfare Cabin replacement
 - Kingsway 'pods' to be decommissioned October 2025
 - Replacement: four self-contained units in central location, managed by Sanctuary Supported Living
- [∞] By Name partnership launched Summer 2025
 - Multi-agency partnership
 - Supporting people furthest away from having their housing needs met



Accommodation

Key areas of progress:

- Supported Accommodation Partnership
 - Improving flow of people into supported housing plus improved shared information
- Single person accommodation that incentivises employment
 - The Castle, Downham Market
- Allocation policy review
 - New policy approved by council July 2025
 - Re-banding to occur November 2025



Recovery

Key areas of progress:

- Engaging local businesses in the recovery process
 - Work with Boost and Purfleet Trust
- Access to leisure and cultural facilities
 - – Work with Alive Leisure



Systems Support / Service Culture

Key areas of progress:

- Implementation Partnership and Sub-groups
 - Fully operational
- Embedding lived experience into development of services
 - Further work required re: lived experience



3. Priorities for the next six months



Prevention

Key areas of focus:

- Proactive campaign with Letting Agents
 - in advance of Renters Rights Act
- 13 • Bring together *all parties* towards supporting people in the Private Rented Sector
 - Shared messages for landlords and tenants
 - Before, during and at the end of a tenancy



Intervention

Key areas of focus:

- Designing sufficient emergency accommodation to meet need
 - Forthcoming Temporary Accommodation policy
 - Procurement of additional TA units
- Redesigning Personal Housing Plans
 - Aim to improve communication with homeless applicants



Accommodation

Key areas of focus:

- Review effectiveness of hostel pathway
 - In advance of forthcoming Supported Housing regulations
- Working with key providers around void properties



Recovery

Key areas of focus:

- Recovery offer for people seeking to address alcohol dependency
- Access to mainstream health services
 - Both areas in early stages of development – initial meeting December 2025



Systems Support / Service Culture

Key areas of focus:

- Developing links between key services, council departments and elected members
 - All-councillor briefing 27th November
- Refresh advice letters and communications
 - Aim to improve communication with homeless applicants



5. Any other business?

