

BOROUGH COUNCIL OF KING'S LYNN AND WEST NORFOLK

**ADVISORY COMMITTEE FOR PEOPLE WITH DISABILITIES –
ANNUAL GENERAL MEETING**

**Notes of the Annual General Meeting of the Advisory Committee
for People with Disabilities held on Thursday 9th July 2009 at
7.00pm in the Committee Suite, King's Court, Chapel Street,
King's Lynn.**

PRESENT:

Representing the Borough Council:

Councillors D Harwood (Chair), A Clery-Fox, M Langwade, J Legg,
J Murphy, S Smeaton.

Representing People with Disabilities:

Wendy Blades, Ruth Carroll, Pat French, Genene Henshaw,
Sylvia Pomeroy, Susan Smith, Trevor Smith.

By invitation:

The Deputy Mayor, Councillor Sampson and the Deputy Mayoress,
Susan Sampson. Jonathan Langman (NCC).

Apologies for absence were received from: Sue Lowe,
Chris Maule-Oatway, Kathy Warner and Councillor G Sandell

		ACTION
1.	<p><u>LAUNCH OF THE ONLINE ACCESS GUIDE</u></p> <p>Prior to the Annual General meeting, the Online Access Guide had been demonstrated and launched by the Deputy Mayor.</p> <p>Those present were able to trial the system and were impressed with the results.</p> <p>Officers involved in implementing the system were congratulated on the system and the turn around of setting it up.</p> <p>In the absence of Allison Bingham who led on creating the guide, the Secretary advised that a further press release would be issued publicising the successful</p>	AB

	<p>launch of the guide and other ways to publicise the guide would be investigated</p> <p>Comments made on the guide would be taken into account such as adding instructions on using 'Browsealoud'.</p>	AB
2.	<p><u>WELCOME</u></p> <p>The Chair welcomed all those present to the Annual General Meeting and thanked those that had previously attended the launch of the online access guide. He welcomed the Deputy Mayor and Deputy Mayoress to the meeting and thanked them for attending.</p>	
3.	<p><u>ELECTION</u></p> <p>The Secretary informed the Committee that at the Council Meeting on 25th June 2009 appointments were made to the Advisory Committee for People with Disabilities. The Council body membership for the Committee was now as follows:</p> <p>A Clery-Fox D Harwood M Langwade J Legg J Murphy G Sandell S Smeaton</p> <p>The Committee were informed that the only change was that Councillor Daniel had come off the Committee and Councillor Legg had replaced him.</p> <p>Five members of the Committee who were people with disabilities or representatives of voluntary organisations concerned with people with disabilities had served their two year term on the Committee and their positions were up for election. There was also one vacancy to be filled.</p> <p>RESOLVED: That the following be elected unopposed to the Advisory Committee for People with Disabilities to</p>	

	<p>represent people with disabilities and voluntary organisations concerned with disabilities for the next two years:</p> <p>Wendy Blades – Arthritis Care Ruth Carroll – Park House Hotel Tess Gilder – Park House Hotel Genene Henshaw – Age Concern Sylvia Pomeroy – Phobbies Trevor and Susan Smith – Individuals</p>	
4.	<p><u>MINUTES</u></p> <p>The Minutes of the Advisory Committee for People with Disabilities Annual General Meeting held on 10th July 2008 were agreed as a correct record and signed by the Chair.</p>	
5.	<p><u>GUEST SPEAKER – JONATHAN LANGMAN, ASSISTIVE TECHNOLOGY OFFICER, NORFOLK COUNTY COUNCIL</u></p> <p>The Chair welcomed Jonathan Langman, Assistive Technology Officer at Norfolk County Council, to the meeting.</p> <p>Jonathan Langman gave a presentation to the Committee on the types of Assistive Technology available and the Services provided.</p> <p>A copy of the slides from the presentation are attached at Appendix 1.</p> <p>Following the presentation the Committee was invited to ask questions and make comments, as summarised below:</p> <p>The Chair commented that he would like to see an Independent Living Centre in West Norfolk. Jonathan Langman advised that this was being investigated and a possible site for locating the centre had been identified.</p> <p>Susan Smith enquired about the range that the fall detector operated at. Jonathan Langman advised that a</p>	

	<p>fall detector could be situated within a house and would cover the whole house to detect if the user had fallen over.</p> <p>In response to a question Jonathan Langman explained that the organisation was very 'person specific' and created unique packages to suit individual users. Often the equipment required was already on the market, and new equipment went through a trial process. If equipment was bought in bulk, deals would also be negotiated with the manufacturer.</p> <p>He informed the group that details of some of the equipment provided were published on the Norfolk County Council website at www.norfolk.gov.uk/assistivetechology</p> <p>Councillor Ann Clery-Fox explained that a new Surgery had been opened in Terrington St Clement and asked if any information was available for the surgery. Jonathan Langman explained that his team would be willing to provide a demonstration of equipment to the surgery and was happy for his contact details to be passed on to them.</p> <p>The Chair thanked Jonathan Langman for his interesting and informative presentation.</p>	
6.	<p><u>ANNUAL REPORT 2008/2009</u></p> <p>The Secretary presented the Annual Report of the Advisory Committee for People with Disabilities for 2008/2009. A copy of the Annual Report was circulated with the Agenda for the meeting.</p> <p>The Chair thanked the Secretary for the report.</p>	
7.	<p><u>OPPORTUNITY AWARDS 2009</u></p> <p>The Secretary reminded the Committee that this event was taking place on 15th October 2009 at Lynnsport. Publicity had been sent out for the event and completed nomination forms had been received.</p>	

	<p>If any members of the Committee needed more posters or nomination forms they were to contact The Secretary. The Committee were reminded that the deadline for receipts of nominations was 31st July 2009 and there was no limit on the amount of nominations per nominator.</p>	
8.	<p><u>ISSUES OF CONCERN AND INTEREST TO PEOPLE WITH DISABILITIES</u></p> <p><u>(i) First buses</u></p> <p>Trevor and Susan Smith informed the Committee that they had recently encountered problems with accessing a First Bus service.</p> <p>They had tried to catch the bus to Hunstanton, but when the bus arrived at the bus stop, although it had low level access, it did not park close enough to the kerb. The driver then told Trevor and Susan Smith that he already had one passenger in a wheelchair on board and could not accept another, even though the bus was not full.</p> <p>Trevor and Susan Smith were unable to get on the bus, so went to the Bus Station in King's Lynn to register a complaint. A member of staff apologised to them but told them that there was no means to make an official complaint. Instead they were provided with a telephone number which they were advised to call if the situation ever happened again.</p> <p>The Secretary agreed to write, on behalf of the Committee, to First Buses to raise the concerns mentioned and ask what training was provided to drivers regarding parking close to the kerb to provide disabled access and their policies on accepting wheelchair passengers. A copy of the letter would also be sent to Norfolk County Council Highways for information.</p> <p><u>(ii) Assistive Technology</u></p> <p>Sylvia Pomeroy made reference to the presentation given earlier at the meeting. She explained that she had recently had some assistive technology installed in</p>	RM

	<p>her home which had helped her immensely. She informed the Committee that the equipment had made a huge difference to her life and independence.</p>	
<p>9.</p>	<p><u>SCHEDULE OF MEETINGS 2009/2010</u></p> <p>The Schedule of Meetings for 2009/2010 were agreed as follows:</p> <p>Thursday 17th September 2009, 6.00pm</p> <p>Monday 16th November 2009, 3.30pm</p> <p>Wednesday 13th January 2010, 2.30pm</p> <p>Tuesday 23rd March 2010, 2.30pm</p> <p>Tuesday 25th May 2010, 6.00pm</p> <p>Annual General Meeting – Thursday 8th July 2010 at 7.00pm</p>	
<p>10.</p>	<p><u>ANY OTHER BUSINESS</u></p> <p><u>(i) Open Britain Guide</u></p> <p>Tess Gilder informed the Committee that a guide book and website was due to be launched in the next few days which provided a fully searchable database of accessible accommodation, places to eat and drink and service providers.</p> <p>More information on the ‘Open Britain’ guide was available at www.openbritain.net</p> <p><u>(ii) Mayor’s Charity</u></p> <p>The Deputy Mayor informed the Committee that the Mayor’s Charity this year was the Alzheimer’s Society.</p> <p>He thanked Jonathan Langman for his presentation at the meeting and explained that he would pass on details of the service provided at his next meeting with the Alzheimer’s Society.</p>	


	Jonathan Langman informed the Committee that the Assistive Technology Team were in the process of organising a County-Wide campaign to raise awareness of the service available.	
11.	<u>DATE OF NEXT MEETING</u> The next ordinary meeting of the Advisory Committee for People with Disabilities would take place on Thursday 17 th September 2009 at 6.00pm.	
12.	<u>THANKS AND CLOSE</u> The Chair thanked those present for attending the meeting. He commented that over the last year, the work of the Committee had improved greatly and a positive and innovative approach was being taken. He thanked all those involved for their assistance over the past year.	

The meeting closed at 8.37pm

APPENDIX 1

 **Assistive Technology in Norfolk**
9th July 2009
Advisory Committee for People with Disabilities - AGM

Jon Langman
Assistive Technology Officer
Norfolk County Council

 **What is Assistive Technology?**

- Telecare
- Telehealth
- Stand-alone items

 **Telecare Equipment**

	
Bed Sensor	Fall Detector

Telehealth Equipment



Vital signs monitoring

Stand Alone Equipment



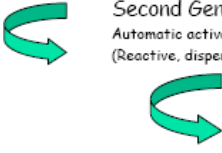
Electronic calendar Memo Minder

Future developments

First Generation
User activated
(Reactive, central location)

Second Generation
Automatic activation
(Reactive, dispersed location)

Third Generation
Trend sensing
(Predictive, mobile)



Why Assistive Technology?

- Client able to remain 'independent' with greater choice and quality of life
- Reduction in reliance on other services
- Cost savings to social care
- Cost savings to health care


Why Assistive Technology?

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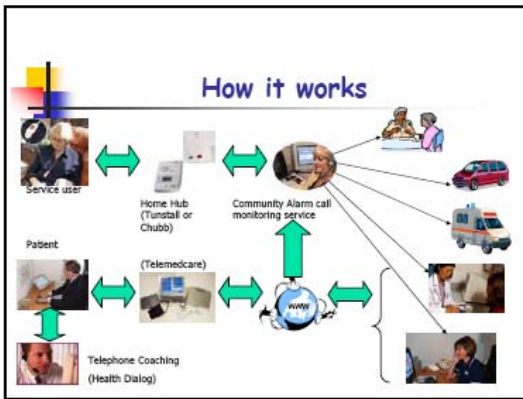
"That's our new mission statement."

Assistive Technology Service in Norfolk

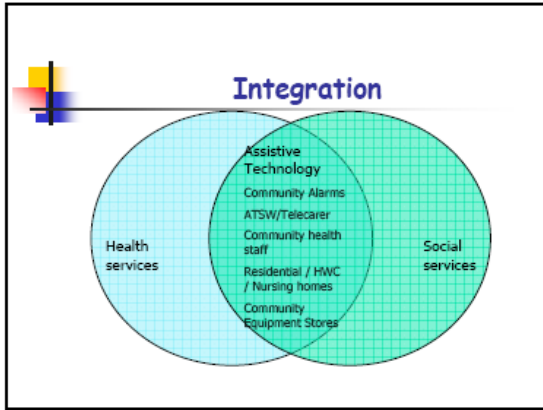
- 2003 - Norwich service, primarily for people with dementia - Stand-alone equipment 
- 2005 - Skills for Care / European funding 
- 2006 - ATSW role developed, Countywide service - Telecare equipment 
- 2007 - Telehealth pilot 
- Present - Integration / Prevention 

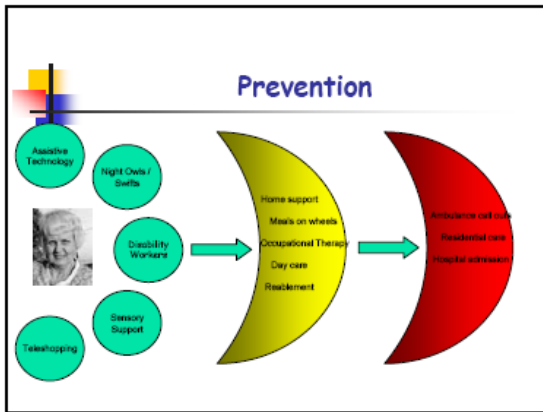
Assistive Technology Service in Norfolk

- Scope of service expanded
 - Dementia
 - Frail elderly
 - Physical disabilities
 - Learning difficulties
- Telehealth
 - COPD
 - CHF
 - Nursing homes
 - Residential / Housing with Care schemes



- Film





- Access to the service - Present**
- ASSD 'Front Door' - 0844 800 8014
 - Past to Access service
 - Eligibility
 - Information input
 - Allocation to AT Team
 - Allocation to AT worker

 **Access to the service - Future**

- Enhanced Access Service
- Live hand-offs
- Direct access into team by external organisations

 **Smart homes**

- Norwich - 22 Stone Road
- Great Yarmouth - NCCIL
- Diss - Clare House
- Wells - Community Hospital
- Kings Lynn - Crossroads



 **The End**

www.norfolk.gov.uk/assistivetechology

jonathan.langman@norfolk.gov.uk 01603 729188

Smart Homes 01603 729259

Thank You!
